

Company Profile

Optical Refurbishment Center GmbH

ORC — All about transmission and access technology

SERVICES

ORC has established its status as the global partner for all needs related to the environmentally beneficial re-use of components and systems from all established vendors of transmission and access technologies: refurbishment and testing, purchase and sale, end-of-life management and emergency stock, ready-to-install systems, disassembly and recycling.

Our services in detail:

» Purchase/Sale

ORC buy used systems and take care of all removal and collection processes. We always have a wide range of transmission technology components in stock (SDH/SONET, xWDM, OTN, Carrier Ethernet etc.) from leading manufacturers such as Alcatel-Lucent, Ericsson, Juniper and Nokia Siemens Networks. Our portfolio also includes power supply systems and DSL equipment. Any items not in stock are acquired through our active global network of suppliers. All components and systems are thoroughly tested prior to delivery.

» Refurbishment

ORC clean used components and prepare them for further use. This includes the removal of all contamination so the components are visually as good as new. One area of special focus involves cleaning optical connectors.

» Testing

ORC conduct extensive in-depth test procedures to ensure our refurbished systems have full functionality. Our in-house test lab complies with the latest regulations in all its testing operations and includes all vendors and system families in our extensive portfolio.

» End-of-life management

ORC offer individual support programmes designed for components and systems discontinued by the manufacturer, thus safeguarding our customers' long-term investment plans. In addition, ORC offer an emergency parts service up to 24x7 for critical components.

» Ready-to-install systems

We combine refurbished components into complete systems optimised to our customers' needs. We also offer custom solutions for requirements such as cables and software. This service enables a fast on-site installation and start of operation.

» Disassembly/ Recycling

From individual systems to complete engineering rooms, we undertake complete and professional disassembly of used technology, working flexibly to avoid interference with technology still in operation. We also dispose of discarded components and recycle them correctly.



Facts

ORC GmbH was established in 2009. We currently employ 18 staff members.

The Managing Director and Sales Director is ORC's founder, Andreas Fetzner, whose professional experience includes the position of Key Account Manager for used hardware in a leading German telecommunications company. ORC is located in Bruchsal (near Karlsruhe).



OUR QUALITY CONCEPT

We apply the highest quality standards throughout all our operations. Our technical department is staffed exclusively by engineers, technicians and electricians with specialist professional qualifications and in-depth practical experience. Our sales department staff also have extensive experience in our industry. Complete documentation of our internal processes is one of the backbones of our quality concept. We also emphasise the highest possible quality with respect to technical processes, complying with current universally accepted standards in all processes concerning testing environment, equipment and methods, and testing all components extensively and thoroughly.

This concept of quality results in the **FULLY TESTED** seal of quality carried by our refurbished components – including a minimum warranty of one year. Furthermore, we ensure that our quality management is regularly inspected by accredited and neutral authorities. TÜV (Technical Control Association) Hessen awarded us certification according to DIN EN ISO 9001:2008 in July 2012, entitling us to bear the seal of quality “TÜV PROFI CERT ISO 9001”.

CUSTOMER STRUCTURE

Our company is well established in all areas of telecommunications and communications engineering. Our primary customer segment consists of national

and international operators of telecommunication networks, manufacturers and integrators of communications technology and Internet service providers (ISP).

Summary

ORC GmbH – Optical Refurbishment Center – specialises in the purchase, sale and professional refurbishment of used transmission and access components and systems. Our portfolio spans technologies including SDH/SONET, xWDM, OTN, Carrier Ethernet etc. All components are tested extensively in our own test lab. Our services include supplying customers with parts for discontinued products.

ORC GmbH was founded in 2009 by Managing Director Andreas Fetzner in Bruchsal (near Karlsruhe). We cooperate closely with our customers as partners; from the outset, we have oriented and developed our activities in direct alignment with the needs and requirements of day-to-day practice.

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